



Adding Friends & Family to the Team: Understanding RAA's Rules & Volunteer Levels

Yes! Friends and family are welcome to join you and we love that you're creating community for your matched refugee family.

Anytime you will be adding a friend or family member you must first:

- Consult with the whole team.
- Explain the goal to your friend/family member to ensure they understand how they'll be participating.
- Email Adriana, Volunteer Coordinator (adriana@refugeeassistancealliance.org) with the new volunteer's name and email address so she can create a volunteer file for him/her/them.
- If the volunteer chooses to switch levels, they must adhere to the required steps of each level.

Level 1: Occasional visits *outside of the home*, accompanied by team member:

- For those friends/family members who want to help you or the team at a light level of commitment. Examples include: joining you at the park with the family's kids or helping to plan an outing to the beach.
- **Required: a signed Volunteer Agreement form**
- Level 1 volunteers must always be *accompanied by a trained volunteer* and cannot work with the family independently or vote/opine on issues affecting the family.

Level 2: Visits inside the home, accompanied by team member:

- For those friends/family members who want to volunteer on a more

personal/involved level but are not ready to commit to joining the team.
Examples include: assisting with home set-up, helping the family practice English, etc.

- **Required: a signed Volunteer Agreement form**
- **Required: complete an online background check if they are 18+ •**

Level 2 volunteers must always be *accompanied by a trained volunteer* and cannot vote/opine on issues affecting the family.

Level 3: Fully joining the team

- For those volunteers who want to visit the family independently, vote/opine on issues affecting the family, and have a great teamwork attitude. • **Required: a signed Volunteer Agreement form**
 - **Required: complete an online background check if they are 18+ •**
- Required: attend a training session to be briefed on trauma-informed care, anti-bias and Afghan cultural orientation.**