



## Rules For Driving Clients

Thank you for offering to help your matched family with transportation!

***The following applies to any volunteer (all levels) who will be interacting with our refugee families.***

Remember, anyone who will be meeting your matched family must first have a signed Volunteer Agreement on file with RAA.

**Before** a refugee client enters your car:

- Send a picture of your driver's license and insurance to Adriana, Volunteer Coordinator ([adriana@refugeeassistancealliance.org](mailto:adriana@refugeeassistancealliance.org)). Or send via WhatsApp. This must be on file.
- If the whole team plans to drive the family, the whole team must send their licenses and insurance documents.
- Understand that your matched family should only accept transportation if they feel comfortable doing so.

When a refugee client enters your car:

- Seatbelts must be worn at all times.
- Smaller children must have appropriately fitted car seats.
- Children should never be left unattended in a vehicle. Parents must remain with their children or authorize a Level 3 Team Member to stay with children but at no point should a child (under 18) be left unattended.
- Model safe driving: no texting and driving please!

Can my friend/relative drive my matched family, if they're not on the team?

- Only if they have a Signed Volunteer Agreement on file and have submitted a driver's license/insurance card to RAA. Please coordinate in advance.

Can I teach a member of my matched family how to drive?

- Yes, with limitations! RAA has procedures for this. [Here is our recommended Program](#)

[Outline for teaching clients how to drive.](#)

- For their driver's permit: We advise CST's to help their matched family study the material and then set up the appointment at a DMV to take the test.
- For their driver's license: We advise CST's to enroll their refugee client in a driving school, sponsored by the team's fundraising pool.